



## Volunteer Frequently Asked Questions

\*Please bring your volunteer apron if you participated in previous years. New volunteers this year will receive an apron at the start of your shift.

**NEW: You will receive a ticket at check-in for your thank you item. Please make sure to pick up your thank you item at the end of your shift in the Merchandise tent.**

- **When and where is the Kerrville Chalk Festival?** Saturday, October 12, 10 a.m. – 5 p.m. AND Sunday, October 13, 10 a.m. – 4 p.m. The Festival takes place at Peterson Plaza (700 Water Street Kerrville, Texas 78028) near City Hall.
- **How do I know what I am supposed to do?** When you arrive at the Festival and sign in you will then be directed to your specific volunteer station. There will be a lead volunteer at each station who will train and answer any additional questions you may have. *There is also a volunteer orientation on October 7<sup>th</sup> at Cartewheels Provisions Restaurant at 5pm. Attendance is encouraged.*
- **How do I get to the event and where do I park?** Please see the attached map. The best place to park is the parking garage on 201 Clay Street, Kerrville, TX 78028. This garage is covered and free.
- **Where do I check in?** All volunteers must check in 15 minutes before your shift starts at the **Volunteer Check-In. It is in the back courtyard of Schreiner Mansion at 226 Earl Garrett Street.** This is also where the volunteer water station is located.
- **Who benefits from Kerrville Chalk Festival?** Proceeds from 2019 Kerrville Chalk Festival benefit Our Lady of the Hills High School.
- **What happens if it rains?** Kerrville Chalk Festival will take place sprinkle or shine, but if severe weather is expected BOTH days then YOU WILL BE NOTIFIED by phone and/or email if this occurs. If rain is expected one day but not the other we will adjust as necessary. **Please plan to volunteer even if it is lightly raining.**
- **Is the Festival wheelchair accessible?** Yes, each area of the Festival is accessible, including available ADA portable restrooms and a covered walkway to parkway with elevator access.
- **Can youth under the age of 18 volunteer?** If a parent accompanies the child or a parent release form is signed then youth may volunteer. Please note that we have a limited number of volunteer responsibilities for children and we need to know in advance.
- **How much does it cost to attend the Festival?** Admission is free!
- **What food and beverages are available? Can I bring my own?** There will be a variety of delicious food and beverage options available for sale throughout the Festival. No outside food or beverages are allowed.